

## **Sunny Glen Flood December 31, 2022**

Saturday December 31, 2022, Sunny Glen experienced a flood from South San Ramon Creek breaching its banks onto Alcosta Blvd, Fircrest Ln, Craydon Cir, Craydon Ct., Neptune Ct., and Neptune Pl. 5 ½ inches in 18 hours.

Building A & B of the Condos were flooded with 2 ft of water inside the condos. Residents were displaced.

The Clubhouse at 9000 Craydon Circle was flooded with ten inches of water throughout the facility. The grounds were flooded with up to four feet of water throughout the exterior. Most of the RV's experienced some water damage.

The flood began at approximately 1:30 pm. Fire department and police were contacted at 1:35pm and were on the scene shortly thereafter. The emergency gate was opened within ½ hour of the beginning of the flood.

The Police and the fire department began emergency evacuations of the condo buildings and taking residents to the senior center on Alcosta Blvd. Nobody was trapped in their homes, or the condos and residents were free to come and go to their homes through the emergency gate at the end of Craydon Cir.

Due to heavy rains all day the water coming through the natural drainage creek in the golf course began to breach the banks and it overwhelmed the culvert under Alcosta Blvd. causing it to spill onto the roadways and move down hill through Sunny Glen Senior Community. It overwhelmed the storm drains, and the creek was so high that it forced the water to back up in the drainage system. This lasted for approximately 3 hours when the rains started to subside, and the creek began to drain. By 7pm the flood waters had receded, and residents could see the damage that the flood had caused.

Emergency flood damage restoration specialist (Serv Pro) were brought on Monday to start the long process of water extraction, drying of the building, and mold remediation. Tuesday January 3<sup>rd</sup> most of the RV's had been moved to high ground in anticipation of the next atmospheric river storm to hit Wednesday January 4<sup>th</sup>.

Out of an abundance of caution sandbags were brought in by the city of San Ramon for residents to use. The clubhouse doors were sandbagged by Wednesday afternoon.

January 1<sup>st</sup> 2023 the City of San Ramon had public works crews and contractors cleaning the streets and clearing the sewer drainage systems in the flood area. They worked three days to clean and clear the drainage in preparation for the next storm on Wednesday January 4<sup>th</sup>. The sewer system worked well during the flood and once the creek receded it allowed the drainage system to empty the flood waters back into the South San Ramon Creek.